



Fee Information Document



Name of the account provider: TSB Bank plc

Account name: Spend & Save Account

Date: 5 September 2021 (Fees are correct at this time)

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in our Personal Banking terms and conditions, our Banking Charges Guide and any account specific terms and conditions where applicable.
- A glossary of the terms used in this document is available free of charge.

Service	Fee	
General account services		
Maintaining the account	fee not charged	
Payments (excluding cards)		
Direct debit	fee not charged	
Standing order	fee not charged	
Sending money within the UK	Faster Payment	fee not charged
	CHAPS	£30
	Sending money within the UK in a foreign currency:	
	Internet Banking	
	Up to £5,000	£10
	Over £5,000	£17.50
	Telephone Banking	£20
Branch	£20	
Sending money outside the UK	Internet Banking	
	In euros to any EEA country	fee not charged
	All other payments up to £5,000	£10
	All other payments over £5,000	£17.50
	Telephone Banking	
	Fee – in euros to any EEA country	fee not charged
	Fee – all other payments	£20
	Correspondent bank fee when you pay all the charges (outside the EEA, Switzerland and Monaco)	£6
	Branch	
	Fee – in euros to any EEA country	fee not charged
	Fee – all other payments	£20
	Correspondent bank fee when you pay all the charges (outside the EEA, Switzerland and Monaco)	£6

Receiving money from outside the UK	SEPA payments	fee not charged
	Payments received in euros	fee not charged
	All other payments up to £100	£2
	All other payments over £100	£7
Please see the Banking Charges Guide for more information on SEPA payments		
Cards and cash		
Cash withdrawal in pounds in the UK		fee not charged
Cash withdrawals in euros in EEA countries	When we do the currency conversion:	
	Non-pounds transaction fee (debit card and ATM card)	2.99% of amount withdrawn
	Non-pounds cash fee (debit card and ATM card)	fee not charged
	When we don't do the currency conversion:	
	Non-pounds transaction fee (debit card and ATM card)	fee not charged
	Non-pounds cash fee (debit card and ATM card)	fee not charged
Cash withdrawal in all other foreign currencies outside the UK	When we do the currency conversion:	
	Non-pounds transaction fee (debit card and ATM card)	2.99% of amount withdrawn
	Non-pounds cash fee (debit card)	1.5% of amount withdrawn (min £2 and max £4.50)
	Non-pounds cash fee (ATM card)	1.5% of amount withdrawn (min £1.50)
	When we don't do the currency conversion:	
	Non-pounds transaction fee (debit card and ATM card)	fee not charged
	Non-pounds cash fee (debit card)	1.5% of amount withdrawn (min £2 and max £4.50)
	Non-pounds cash fee (ATM card)	fee not charged
Debit card payment in pounds		fee not charged
Debit card payments in euros in EEA countries	When we do the currency conversion:	
	Non-pounds transaction fee	2.99% of payment amount
	Purchase fee	fee not charged
	When the seller does the currency conversion:	
	Non-pounds transaction fee	fee not charged
Debit card payment in all other foreign currencies	Purchase fee	fee not charged
	When we do the currency conversion:	
	Non-pounds transaction fee	2.99% of payment amount
	Purchase fee	£1
	When the seller does the currency conversion:	
	Non-pounds transaction fee	fee not charged
	Purchase fee	fee not charged

Overdrafts and related services		
Arranged overdraft	Monthly interest:	2.84% (39.90% EAR**) on full amount used
Unarranged overdraft*	Monthly interest:	2.84% (39.90% EAR**) on full amount used
Refusing a payment due to lack of funds*	Returned Item Fee	£3
Allowing a payment despite lack of funds	Please see unarranged overdraft fees above	
*The monthly cap on unarranged overdraft charges for your Spend & Save Account is £30. Further details can be found online at tsb.co.uk/current-accounts/overdrafts/reducing-unarranged-overdraft-max-monthly-fee/ **EAR is the equivalent annual rate. This is the actual annual interest rate of an overdraft. Excludes account fees and charges. For the full range of interest rates offered please see the Banking Charges Guide.		
Other services		
Cancelling a cheque	Lost or stolen cheque	fee not charged
	Any other reason	£10

If you'd like this in another format such as large print, Braille or audio please ask in branch or call us on **03459 758 758** (lines are open from 8am to 8pm, 7 days a week).

If you have a hearing or speech impairment you can contact us using Text Relay or Textphone on **0345 835 7982** (lines open from 7am to 11pm, 7 days a week).

If you need to call us from abroad, or prefer not to use our **0345** number, you can also call us on **+44 203 284 1575**.

The opening hours of our Telephone Banking advisor services are 8am to 8pm Monday to Sundays to speak to a Partner. Our lost and stolen card and fraud reporting lines are open 24/7. Not all Telephone Banking services are available 24 hours, 7 days a week. Calls may be monitored or recorded.

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